

Fact Sheet:

Arizona Department of Insurance

The Arizona Department of Insurance (ADOI) investigates complaints against insurance companies and agents, and offers assistance to consumers with insurance problems or questions.

The ADOI also licenses and monitors the financial solvency of insurance companies, and issues licenses to qualified producers, bail bond agents, adjusters, surplus lines brokers and other insurance professionals.

While the ADOI does not regulate **flood insurance**, it does oversee the insurance agents that sell it. If a flood insurance policyholder feels that an insurance agent misrepresented flood insurance coverage, they can contact the ADOI for possible assistance.

Insurance consumers with questions or complaints about any type of insurance can *call, email, fax* or *visit* the ADOI at:

Arizona Department of Insurance
2910 N. 44th Street, Ste. 210
Phoenix, AZ 84018
(602) 364-2499 - phone
(602) 364-2505 – fax
consumers@azinsurance.gov
www.id.state.az.us

